

	Quality Policy		Version: 2.0	Date: 18.08.2016
	Approved by:	<i>Lars Andersen</i>	Prepared by:	<i>Helle Jespersen</i>

Purpose

Commitment to quality awareness and delivery.

Quality Policy

It is the policy of Ross DK A/S to strive for a continuous improvement of quality with regards to products and customer service.

In order to achieve this goal the company has implemented a quality system in accordance with the latest ISO 9001:2015 standard.

To realise the policy, the following behaviour is required by the management and employees of Ross DK A/S:

- Make common sense common practice
- Focus on customer requirements and needs, including deadlines
- Empowerment of employees and consultants
- Operate with a minimum of overhead achieved by a high level of flexibility
- Continual improvement and high performance
- The Ross values: Execution, Competence, Value-add and Trust. Ross DK A/S and its employees must adhere to the applicable legislation, rules and standards

The quality system shall serve to communicate expectations, establish controls and foster a culture committed to excellence and continuous improvement in everything we do.

Ross DK A/S will use internal communication, competence monitoring and mapping, awareness through non-conformity checking, employee training and management reviews and resulting actions to continuously improve quality of deliverables.

The management of Ross DK A/S is firmly committed to a quality management system. Internally, QM system will elevate and improve our processes. Externally, the QM system will serve our clients and customers, and helps develop and maintain our position as a leading provider of well management and consultancy services to the energy industry, onshore and offshore.

Through teamwork, participation of all employees and feedback/input from existing and potential clients and customers we will provide superior products and services which consistently meet or exceed our clients' and customers' expectations.

The full implementation of the company Quality Policy, its Manual, and Procedures are mandatory to everybody at Ross DK A/S, and shall be reviewed annually to ensure its continued effectiveness across all areas of the business.

Frederiksberg, 18th August, 2016

Lars Andersen, CEO